



eThinkSolutions, Inc

July 29th 2005

2 Fir Lane
Hudson, NH 03051
USA
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To : Whom it May Concern
Sub: Dorna Caskie Recommendation

Dorn Caskie worked directly form me as a member of my technical staff (Staff Engineer Specialist) at Cabletron Systems, from July of 1994 through June of 1997. Dorna was an outstanding employee. She demonstrated technical leadership, technology development, business development and customer support skills.

As a section manager responsible for over a 100 technical people, I needed someone on my staff who could fill a number of roles both technical and business related. Working with Dorna for those 3 years I watched her successfully complete major task such as:

- Defining the next generation product road map and software architecture for the companies network management tool kit product.
- Establish, cultivate and maintain business relationship with Fortune 500 international businesses, and tune those relationships into successful revenue opportunities.
- Establish, manage and maintain an internal customer support group addressing customer problems. Introduce a training program for the customer support group and developed core young talent.
- Analyze current product offering and create secondary product offerings to increase the overall product revenue for the Element Manager Product line.

Dorna is a product visionary with outstanding business skills. She possesses a unique ability to quickly ascertain the salient points of the business climate and use the information to best fit a particular customer segment. She will be an asset to any business. Dorna's communications skills, verbal and written are of high professional quality. Her fluency with the English language and her propensity for extrapolating the difficult technical concepts of any given subject and then presenting those points in either in either a oral or documented form were always successful.

I would recommend Dorna for hire to any company looking to bring in high caliber talent with great professional integrity.

Sincerely

A. Christian Jackson
CEO / Founder
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